

Government Bikram College of Commerce, Patiala

Action Taken Report

2019-2020

(Students' Feedback)

Feedback Outcome:

- Majority of the students acknowledge that the canteen facilities are good. However, some have suggested that there should be a greater variety of food items available in the canteen.
- Most students are well aware of the importance and value of NSS. However, some have suggested that more awareness programs should be organized to encourage the maximum number of students to register under NSS.

Action Taken:

- The college has improved the canteen by adding more food options that cater to different preferences and dietary needs.
- The college has taken action to organize additional awareness programs to highlight the importance and benefits of NSS (National Service Scheme). These programs aim to encourage and motivate a greater number of students to participate and register for NSS activities.




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Principal
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2019-2020

(Parents' Feedback)

Feedback Outcome:

- Most parents are satisfied with the safety measures implemented by the college during the COVID-19 epidemic. However, some suggestions have been received to enhance the approach to such challenges in the future.
- The majority of parents are satisfied with teacher-student interaction in the class. However, they have suggested the need for easy and accessible virtual interaction/communication between teachers and students.

Action Taken:

- To ensure students' safety, the college has strictly adhered to the COVID-19 guidelines laid down by the Central and State Government during the epidemic period.
- The college has provided various communication facilities for students, including SMS, WhatsApp groups and Email, to facilitate easy and accessible communication with the college staff.




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(Alumni Feedback)

Feedback Outcome:

- Most of the respondents expressed their views that the canteen facility is good; but some of them suggested that a rate list should be prominently displayed for the convenience of the students.
- The existing drinking water facility should be improved to ensure its appropriateness and meet the needs of the students.

Action Taken:

- A rate list has been prominently displayed to enhance the convenience of students, ensuring transparency and clarity regarding the pricing of items in the canteen.
- To ensure the provision of fresh and clean water, RO systems have been installed throughout the college campus. The quality of water is routinely monitored, and regular cleaning of water tanks and RO units is conducted to maintain a supply of pure and clean drinking water.




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